Dear Community Members, Donors, and Friends:

Thank you for supporting the needs of our family, friends, and neighbors in the unhoused community last year.

Dorothy Day House is a not-for-profit human services organization that has been operating in the heart of Berkeley for 30 years. We believe in providing an unconditionally caring, consistent presence for the poor and the homeless – without hesitation or discrimination. In the spirit of Dorothy Day, we believe that poverty hurts everyone – and that especially now, no one is safe until we all are. We operate a shelter which typically provides housing for over 50 men and women 365 days per year.

Our holistic approach to serving our neighbors also includes:

- Operation of the Berkeley Community Resource Center (BCRC), providing showers, laundry services, hygiene, counseling, linkage to legal, housing and health services, training, and mentoring.
- During winter months, we operate the Berkeley Emergency Storm Shelter (BESS) for additional unhoused individuals.
- We serve four meals per day to our guests and to anyone in need.

A quote from our namesake Dorothy Day says it all – “Food for the body is not enough – there must be food for the soul.” We have set ourselves apart from other direct service organizations in our area by focusing on building long term relationships with those who use our services, and rapidly building programs in response to the needs and feedback of the community – such as our new Berkeley Community Resource Center and our two outreach teams.

We envision a Berkeley where every person is hunger-free, has a safe, clean, and respectful place to stay, and has advocates to help them toward greater self-sufficiency. As the only direct service organization that has continued to serve our unhoused community in Berkeley daily through the coronavirus, we are intimately familiar with the rapidly evolving need in our service area.

The enclosed report quantifies our direct impact in terms of donations, numbers and time volunteered by our dedicated community members to assist us in helping our neighbors during the 2019 – 2020 fiscal year. What it does not quantify is our incredible gratitude for the kindness of people like you – without whom we would not be able to carry out our programs on a day to day basis.

As we look ahead towards the colder months, we anticipate that the comorbidity of both flu season and the ongoing COVID-19 pandemic will exacerbate the needs of the unhoused in Berkeley, who already have disproportionately high rates of respiratory issues and a higher susceptibility to both. We are committed to growing and adapting our organization to meet emerging needs due to the pandemic. This means continuing to expand our outreach to local encampments to ensure the unhoused have access to both our programs and linkage to medical care and housing services.

Thank YOU for all that you have done in the last year to assist in making it possible for organizations like ours to help our neighbors. We could not do it without you.

Sincerely,

Mark Newsom
Board President, Dorothy Day House

“What would things be like without Dorothy Day House? I don’t know.”
- Ramona

BOARD MEMBERS
President/Treasurer
Mark Newsom
Secretary
LeRoy Blea
Susan Black
Dan Rademacher
Jay Kelekian
**DOROTHY DAY HOUSE**

**ANNUAL REPORT • 2019-2020**

**SERVICE METRICS**

- Monthly Service Recipients: 20,838
- Mental Health Referrals: 11,760
- Housing Referrals: 5,040

**Services Provided by Program**

**Berkeley Community Resource Center**
- Number of Meals Provided: 69,350
- Laundry Loads: 2,126
- Showers: 38,400
- Hygiene Kits Distributed: 5,630

**Dorothy Day House Shelter**
- Nights of Shelter Provided: 13,520
- Hours of Mentorship: 1,095

**Berkeley Emergency Storm Shelter**
- Days of Shelter Provided: 61

**In-Kind Services (Values)**
- Volunteer Hours: $156,038
- Food: $138,700

**REVENUE**

- Individual Contributions: $72,483
- City of Berkeley: $149,078
- Grants: $833,501

**EXPENSES**

- Berkeley Emergency Storm Shelter: $16,617
- Dorothy Day House Shelter: $41,517
- Berkeley Community Resource Center: $232,876
- Encampment Support: $54,273
- COVID-19 Response: $640,294

**INCOME LEVELS**

- **Poverty**: 88%
- **Deep Poverty* to 30% AMI**: 12%

**LOCATIONS**

**Dorothy Day House Shelter**
1931 Center St. Berkeley CA, 94704

**Berkeley Emergency Storm Shelter**
2134 Martin Luther King Way, Berkeley CA 94704

**CONTACT**

- **EMAIL**: info@dorothydayhouse.com
- **WEBSITE**: dorothydayhouseberkeley.org
- **INSTAGRAM**: @dorothydayberk
- **TWITTER**: @dorothydayberk

**Elijah, a neighbor that relies on Dorothy Day House for our services.**

*Poverty is defined as individuals with annual incomes 31% to 80% of AMI.

*Deep Poverty is defined as individuals that have below half of the AMI in their area.

**AMI means 'Area Median Income.' In Alameda County, the current AMI for individuals is $48,595.